Welcome

UMÉÅ INSTITUTE OF DESIGN
UMÉÅ UNIVERSITY
Welcome to Umeå Institute of Design

We are pleased that you have decided to study at Umeå Institute of Design (UID). We hope that you will find that you have made the right choice to gain skills for your future life. Plus, we hope that you will enjoy your time and studies at our university!

UID was founded in 1989 and celebrated its 25th anniversary in 2014. We provide a creative study environment with state-of-the-art facilities and equipment, and we work collaboratively in all aspects of our education.

We provide academic programmes focusing on industrial design and related specialisations. Programmes range from one year courses to bachelors, masters and doctoral levels and we are happy that you’re now part of the UID family.
The Orientation Course for new students consists of a series of activities that will help you to become acquainted with life in Umeå and studies at Umeå University. The course also offers a great opportunity to make new friends.

http://www.umu.se/en/education/student-services-support/orientation-course/

We want to give you the best possible start with us here in Umeå. If you have any trouble figuring out where to go or what you need to do, please feel free to ask the Welcome officer or anyone in the staff.

Once again a warm welcome to UID!

Umeå Institute of Design (UID)
Umeå Institute of Design is part of the Faculty of Science and Technology at Umeå University (UmU). You will find a lot of useful information on the UmU web (www.umu.se), and in the UID student handbook on the UID home page.


Your university user account (UmU-id)
Umeå University offers all active students a user account, a UmU-id. The user account gives you access to the internet from computer labs, our wireless network and to the Portalen, where you can specify a temporary address, verify your results, etc. You will also be given an email address which Umeå University uses to communicate with you as a student. You can access your student e-mail at the tab ‘E-post’ in Portalen. It is important that you activate your account as soon as possible!

Two ways to activate your user account
If you have received a letter from Umeå University with a temporary user identity, you can use it to activate your user account. You can also use your user identity on universityadmissions.se to activate your user account. Both ways to activate the user account is reached via the link below.

http://www.student.umu.se/english/about-cas-and-other-it-services/activate-your-user-account/?languageId=1

Address
As soon as you get a place to live in Umeå you need to register that address as your personal address. Make sure that you have your name on your mailbox, otherwise letters may disappear. You should never ask people to send post to the UID address, since the University has 30 000 students it’s likely that letters disappear.

UmU card
You will get a key card that will give you full access to the school 24/7. Use of the UmU card when entering confirms personal validity and the right to be on the premises. After the UmU card has been swiped and the PIN-code punched in (or after the “Open” switch has been pressed on the way out), the door is unlocked for 5 seconds.

You will receive more information when it’s time to apply for the UmU Card. You will be able to activate the card so you can make copies and print outs.

Alarm
The alarm is activated non-stop outside of extended office hours between 6 pm and 6 am. When the alarm is activated no windows may be opened. Access via a door with card-reader/code-lock is possible round the clock. If the door is held open for more than 15 seconds a buzzer sounds as a reminder that it should be closed, and if it continues to be held open the full-strength alarm will start after 60 seconds.
At Umeå Institute of Design, we work together to create a social and supportive environment. We put people first, not only in our design approach, but also in the day to day life. That’s why we always say “hej” to each other in the hallways.

**Wozzop**
During Monday morning fika at 10:15 “Wozzop live” is held in the Atrium, where you will get an update of what’s happening at the school during the week.

**Coffee/ Fika**
The Swedish word for coffee break is **fika**. You will find the two coffee machines on the third floor, outside the staff kitchen. One cup of coffee costs 5 SEK and you will be able to pay with your credit card (VISA or Mastercard).

**Lunch**
There is a lunch restaurant at the Arts Campus; Hansson & Hammar. In order to get a discount you need to prove that you are a student by showing your UMU card.

You can also go outside the school to eat. The nearest restaurants are the following:
- Droskan Pub & Restaurang, Storgatan 60: Typical Swedish tradition food
- Bokcafé Pilgatan; Pilgatan 14: Soup of the day
- Matador, Kungsgatan 102: Pizza, salad, hamburgers
- Shanghai, Storgatan 113: Chinese food

**School meetings**
School meetings for all students and staff are held the first Wednesday afternoon every month. It’s the easiest way to get your voice heard and to discuss what’s going on at school.

**Cleaning week**
In the student kitchen the different classes take turns being main responsible for the cleaning. Make sure to help your classmates when it’s your turn. A clean kitchen will make everyone happy!

**Staff**

- **Adrian Löwander**
  Department administrator
  090 786 51 60, adrian.lowander@umu.se

- **Anders Hellström**
  House technician
  090 786 76 94, anders.hellstrom@umu.se

- **Birgitta Sundberg**
  Coordinator for education
  090 786 96 14, birgitta.sundberg@umu.se

- **Oscar Björk**
  Course Responsible Industrial Design Intensive
  090 786 76 93, oscar.bjork@umu.se

- **Demian Horst**
  Director Transportation Design
  090 786 97 82, demian.horst@umu.se

- **Johan Redström**
  Rector
  090 786 76 89, johan.redstrom@umu.se

- **Heather Wiltse**
  Director of PhD studies
  090 786 88 39, heather.wiltse@umu.se

- **Linda Bogren**
  Director of studies
  090 786 68 79, linda.bogren@umu.se

- **Maria Göransdotter**
  Vice Rector
  090 786 70 36, maria.goransdotter@umu.se

- **Christoffel Kuenen**
  Director Interaction Design
  090 786 56 30, christoffel.kuenen@umu.se

- **Peder Fällefors**
  IT support
  090 786 76 92, peder.fallefors@umu.se

- **Per Sihlén**
  Director Bachelor Programme
  090 786 70 67, per.sihlen@umu.se

- **Sara Eriksson**
  International contact person
  090 786 69 96, sara.eriksson@umu.se

- **Thomas Degn**
  Director Advanced Product Design
  090 786 77 41, thomas.degn@umu.se
Student Union – NTK
Umeå Science and Technology (NTK) is the union of all technology, science, architect and design students at Umeå University. Their vision is that your education and your study time shall exceed everyone's expectations. To achieve this they represent the members' interests on all levels of the University. The member fee is 430 SEK per year or 280 SEK per semester.

You could benefit from the membership in the following ways:
- a chance to make your voice heard
- cheaper entrance at the Student Union House Origo and the possibility to visit the other student pubs on Campus
- discounts on membership at the sports center IKSU
- travel discounts
- local discounts at shops, cafés and restaurants

Have a look at [www.ntk.umu.se](http://www.ntk.umu.se) for more information.

Ställverket
Ställverket is a section within the student union NTK. Through Ställverket, student representatives are elected for all decision making bodies and strategic working groups at UID. The student representatives take part in the work groups to help develop the school, and to contribute with the students' perspective. The student representatives represent all students at UID. In order for them to do so, all UID students should actively aid them with input and issues to bring up at the different group meetings.

Swedish courses
Medspråk
Östra Rådhusgatan 2
090 77 96 11
Come and improve your spoken Swedish! Medborgarskolan arranges Swedish courses free of charge.
[www.medborgarskolan.se/umea](http://www.medborgarskolan.se/umea)

Shopping
Super markets
COOP
Ålidhem Centrum, the Centre, Ersboda
[www.coop.se](http://www.coop.se)

ICA Supermarket
Ålidhem Centrum, the Centre, Strömpilen, Ersboda
[www.ica.se](http://www.ica.se)

Thai Supermarket Umeå
[www.thaisupermarket.se](http://www.thaisupermarket.se)

Willys
Ersboda
A cheaper supermarket
[www.willys.se](http://www.willys.se)

Hyper Asia Livs
Rådhusplanaden 15, (city center)
Phone: 090-12 88 88

Lidl
Ålidhem Centrum
[www.lidl.se](http://www.lidl.se)

Stuff you should know about Umeå

Banking
To open a bank account in Sweden, you need a Swedish identity number. You can only get this number if you are staying for more than 1 year in Sweden. But some banks can open an account even if you don’t have an ID. A Swedish bank account is really useful since all your bills can be paid on the internet. More information about opening Swedish bank accounts will be giving during the Orientation Course.

House stuff
Expo
Norra Obbolavägen 28, Umeå (outside city center)
Mon-Fri 10-18, Sat 10-16 Sun 12-16

Hemtex
Kungsplan 54, Umeå (inside MVG Gallerian, city center)
090 77 86 55
Mon-Fri 10-19, Sat 10-17, Sun 12-16.

Hemtex
AVION shopping i Umeå
Marknadsgatan 3 (outside city center)
090 348 37 10
Mon-Fri 10-20, Sat-Sun 10-18.

ICA Maxi
Strömpilsplanen 41, Umeå (outside city center)
Phone: 090 10 84 00
Every day 8-22.

IKEA
Marknadsgatan 1 (outside city center)
Mon-Fri 10-20, Sat-Sun 10-18.

Jysk
Formvägen 6, Umeå (outside city center)
077 045 74 57
Mon-Fri 10-19 Sat 10-17, Sun 11-17.

Second hand shops
Myrorna
Gräddvägen 2, Umeå (outside the city center)
090 70 10 60
Mon-Fri 10-18, Sat 10-16.
[www.myrorna.se](http://www.myrorna.se)
Röda Korset City
Rådhusesplanaden 10-12, (city center)
Phone: 090 13 60 25
Mon-Thu 11-17, Fri 11-16 and Sat 11-15.

Röda Korset Mariedal
Björnvägen 7, Umeå
(outside the city center)
090 14 56 40
Mon-Fri 10-18, Sat 11-15.

Returbutiken Umeå (second hand)
Tegelbruksvägen 7 (Behind Stömpilen and ICA Maxi, outside the city center)
090 16 49 12.
They are usually open Mon-Fri between 10-18. During the period June to August they are open between 9-18.

PMU Pingstkyrkans (second hand)
Läringsgatan 9 (Teg, outside city center).
090 200 99 70
Quite large second hand store with everything from clothes to furniture.
Open: Tue 13-16, Wed 13-18, Sat 10-14

Blocket
Sell, buy, and rent site; the swedish ebay. www.blocket.se

Travel
Bus
For schedules, prices and maps, see Länstrafiken website at www.tabussen.nu
You can't pay tickets with cash - payments should be made with card.

You can also buy your ticket by an app with your mobile phone. Or by buying a bus card (Länstrafiken card) which reduces the cost of each trip with about 20 % (both for adults and youths). The user decides how much money he or she puts on the card and correspondingly the number of trips (6-40 trips). This card is available at different places in Umeå as Kiosken, Ålidhem Centrum, University Hospital and the Central bus office situated at Vasaplan.

Cycling
Umeå is excellent for cycling. All over the city are cycle paths separated from the traffic roads. Cycling is a really simple, healthy and cheap way to commute in Umeå (even in winter, the cycle paths are plowed). New bicycles tend to be expensive, but you can find cheap second hand bicycles. Check on boards at the supermarket, library or in public spaces. Here is a list of places where you can buy bicycles and bikes’ accessories:

Returbutiken Umeå (second hand)
Tegelbruksvägen 7 (Behind Stömpilen and ICA Maxi, outside the city center)
090 16 49 12.
They are usually open Mon-Fri between 10-18. During the period June to August they are open between 9-18.

Cykel & Mopedhandlaren i Umeå AB
Second hand and new Häradsstorgatan 11, Umeå (close to UID)
Telephone: 090 14 01 70
Blocket
Sell, buy, and rent site; the swedish ebay. (bike = cykel in Swedish). www.blocket.se

Services
Internet
Many options are available to get Internet. It is worth shopping around and get information about the various options in order to get the best service for you.

All students have a free of charge Internet connection on the Campus/UID. You will get this Internet access during the first week of school.

You can use the wireless internet at Umeå central library called Biblioteket at Storgatan 46 A. Contact the information desk in order to get a temporary login. You can also book, free of charge, a computer and Internet if you get a library card. A library card is also free of charge but you need to bring your passport in order to get a card. The library is open Mon-Thu 9-20, Fri 9-18 and Sat 10-16.

At home
Internet is available directly in your room. You can access by plugging a network cable into the wall. If you open any Internet browser on your computer, a webpage will appear asking you to create a user (chose «private user»). This will allow you to login. Once you are logged in, you should see a list of Internet providers from which you can choose from. Student prices are available with most of those Internet providers. However, you need the proof that you are registered as a student by giving a Ladok number. You will get this number during the first week of school. Depending on the Internet provider you choose, you might need a identity number to sign a contract.

You can get this number if you are staying for more than 1 year in Sweden.

The most common IT provider is Bostnet, (If you rent from Bostaden) For questions or concerns about Internet in your student room, please call their IT Support: 090 17 77 17 or visit their website at www.bostnet.se.

Mobile phone and telephony
Telia is a place to get a mobile phone, a telephone card, a Swedish telephone number or any accessories related to wireless telephony. The Phone House is another store and they are both situated in the city center. There are also many telephony network providers from which you can choose. You can generally buy those at the supermarket, in convenience stores, electronic stores etc.

Telia
Kungsgatan 60, Umeå
090 71 23 20
Mon-Fri 10-18 and Sat 10-14.

Telia
Kungsgatan 54, Umeå (in MVG Gallerian)
090 71 23 33
Mon-Fri 10-19, Sat 10-16 and Sun 12-16.

The Phone House
Nygatan 22 / Skolgatan 62A, Umeå
0771 991 000
Tele 2
Network provider www.tele2.se
Sports
IKSU sport
Sportgränd 7, Umeå.
090 17 08 10
info@iksu.se
Located on the university area in Umeå. It is the largest training facility in Scandinavia. Here you can find racket halls, an indoor arena, swimming pools and, of course, lots of space for group training, individual training and personal training. IKSU sport offers skin care treatments, massage and physical therapy treatments, there is also a hairdresser and a restaurant within the IKSU Sport facility.
www.iksu.se

IKSU spa
J.A Lindersväg 53, Umeå.
090 71 24 60
infospa@iksu.se
Located on Umedalen in Umeå, with scenic surroundings. IKSU spa offers you group training, individual training, personal training and lots of pleasant spa opportunities in an amazing environment. You can enjoy the warmth in the sun room, try spa treatments, massage or book physical therapeutic treatments.
www.iksu.se

IKSU Plus
Östra Strandgatan 26
090 17 08 10
info@iksu.se
Housed near the Arts Campus. A facility with a focus on group training and individual training in the form of cardio and strength training. Both members with gold card at IKSU sport and members of IKSU spa will have access to the new facility.
www.iksu.se

Navet
Västra Kyrkogatan 6A
090 16 16 40
navet@umea.se
Located in the city centre. This new swimming centre opened autumn 2016 and offers group training in water aerobics and yoga, there is also a gym for individual training in the form of cardio and strength training. You can also exercise by swimming in the 50 metre pool.

Health care
The Student Health Service
(Studenthälsh) is available for students at Umeå University and students at the Swedish University of Agricultural Sciences in Umeå.

The Student Health Service works with health promotion and prevention for students. They serve as a complement to the Swedish health care system. [http://www.student.umu.se/under-studietiden/studenthalsan](http://www.student.umu.se/under-studietiden/studenthalsan)

Drop in at Infocenter Universum, Umeå University’s main campus

Local health care center
If you need to see a doctor during your period in Umeå, you can make an appointment at a health care center. Call 1177 to find out which health care centre you belong to. The phone numbers and addresses to health care centres are listed on the website for Västerbotten County Council ([www.1177.se](http://www.1177.se))

If you come to Sweden from a country inside the EU/EEA or from Switzerland to study, you are entitled to essential health care for the Swedish patient fee. To obtain this health care you must show proof of identity and your European Health Insurance Card (EHIC, Europeiskt sjukförsäkringskort). If you wish to have health care that is not considered to be essential, you must pay the entire cost yourself.

If you come to Sweden from a country outside EU/EEA to study, you are not entitled to health care in Sweden for the Swedish patient fee. FAS Plus provides cover to non-EU students who are accepted to, and undertake, higher education at Umeå university and who pay term fees for the education. The insurance also provides coverage for students who have been granted scholarships.

Emergencies
Medical advice around the clock: call 1177
Acute illness or accident: call 112


Medicine
Sweden’s pharmacies have long been a state-owned monopoly but this monopoly is now broken. This means that you can buy medicines at for instance Apoteket and Kronans Droghandel. You can also buy medicines that are available without a prescription at supermarkets, petrol (gas) stations and other convenient places.
From long warm summer nights when the sun shines almost 24 hours a day to the Nordic winters when the famous northern lights shimmer in the skies above, the city of Umeå is truly a city of contrasts.

Where else can you spend summer days lazing on one of the many beaches that lie along the region’s 150 kilometres of coastline? Where else can spend your winter days snowboarding or ice skating at one of the many recreational areas close to the city?

Whether you prefer hiking in rugged, unspoilt countryside where reindeer and elk still roam freely, or feel more at home in the centre of one of Sweden’s fastest growing cities with its fashionable shops and great places to eat and drink, Umeå will challenge you with its endless possibilities.

As one of the fastest growing cities in Sweden, Umeå successfully manages to balance its environmental commitments with its trade and industry ambitions, attracting some of the world’s most creative and enterprising businesses to the region. The city has tremendous IT know-how and IT and communications industries are particularly well established here.

As the seasons change so do the number of sunlight hours. In the summer the sun barely dips below the horizon, providing almost continuous daylight around the clock. December by contrast is the darkest month of the year when the sun struggles to shine for just over four hours a day.

Remember that the weather is part of the amazing experience of living here and is something to be embraced and enjoyed!

www.umea.se